

Warranty

Chevrolet/GMC, Buick and Cadillac Warranty Information

WARRANTY INFO	CHEVROLET/GMC	BUICK	CADILLAC
BUMPER-TO-BUMPER WARRANTY	3 years/36,000 miles	4 years/50,000 miles Bumper-to-Bumper Limited Warranty with no deductible	4 years/50,000 miles Bumper-to-Bumper Limited Warranty with no deductible
HYBRID	8 years/100,000 miles	8 years/100,000 miles Limited Warranty on certain eAssist components	8 years/100,000 miles
TIRES	3 years/36,000 miles	4 years/50,000 miles	4 years/50,000 miles
TOWING	5 years/100,000 miles (Towing to nearest GM dealer)	6 years/70,000 miles	6 years/70,000 miles Cadillac Hybrid: During the 8-year or 100,000 miles Hybrid warranty period, towing is covered to the nearest Cadillac servicing dealer if your vehicle cannot be driven because of a warranted Hybrid-specific defect
RUST-THROUGH	6 years/100,000 miles	6 years/unlimited miles	6 years/unlimited miles
CORROSION	3 years/36,000 miles	4 years/50,000 miles	4 years/50,000 miles
WHEEL ALIGNMENT AND BALANCE	1 year/7,500 miles	1 year/7,500 miles	1 year/7,500 miles
POWERTRAIN LIMITED WARRANTY	5 years/100,000 miles	6 years/70,000 miles	6 years/70,000 miles

Electric Vehicle Warranty Information

BUMPER-TO-BUMPER WARRANTY	3 years/36,000 miles
VOLTEC WARRANTY	8 years/100,000 miles
PROPULSION BATTERY WARRANTY	8 years/100,000 miles
BRAKES	8 years/100,000 miles
TOWING	During the 8-year/100,000-mile Voltec warranty period, towing is covered to the nearest Chevrolet servicing dealer if your vehicle cannot be driven because of a warranted Voltec-specific defect
ELECTRIC DRIVE UNIT	8 years/100,000 miles
POWERTRAIN LIMITED WARRANTY	5 years/100,000 miles

Whichever comes first. See dealer for limited warranty details.

GM VEHICLES

CHEVROLET - MY2010 & Newer

Avalanche	D3
Aveo / 5	D1
Camaro / SS / ZL1	D3
Camaro SLP - All	N/A
Caprice PPV	D3
Captiva Sport	D3
Cobalt / SS	D1
Colorado 2WD	D2
Colorado 4WD	D3
Corvette / Grand Sport / Z06 / ZR1	D4
Cruze / Turbo	D1
Equinox	D3
Express 2WD	D3
Express AWD	D4
HHR / SS	D2
Impala / SS	D3
Malibu / Hybrid / ECO	D2
Silverado / Hybrid 2WD	D2
Silverado / Hybrid 4WD	D3
Silverado 3500	D4
Sonic / Turbo	D1
Spark	D1
Suburban	D4
Tahoe / Hybrid	D3
Traverse	D3
Volt	D2

EXAMPLE: IMPALA IS D3. GO TO D3 LINE AND \$0 DEDUCTIBLE
FOR 60/100-60 MONTHS/100,000 MILES WOULD BE \$1290.00.
TOTAL: \$1290.00 + \$200.00 + \$225.00 = \$1,715.00

Surcharge Rates
Effective August 1, 2012

Business Vehicle Surcharge

Apply This Amount to the Plan Cost

Vehicle used for business purposes

Major Guard, Value Guard, Basic Guard, Smart Protection	\$225
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Snowplow Surcharge

Vehicle used for any snowplow application, including private use

Major Guard, Value Guard, Basic Guard, Smart Protection	\$225
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Emergency Vehicle Surcharge

Vehicle used for emergency service (All Vehicles)

Major Guard, Value Guard, Basic Guard, Smart Protection	\$2,000
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HUMMER Surcharge

HUMMER vehicles

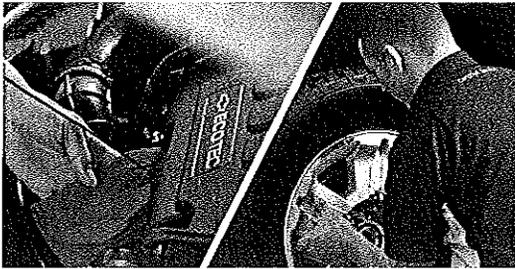
Major Guard, Value Guard, Basic Guard, Smart Protection	\$350
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Reference the most current GM Protection Plan Administration Guide for complete eligibility guidelines.

FIND NEW ROADS



CHEVROLET 2-YEAR SCHEDULED MAINTENANCE



WE'RE CELEBRATING!

Chevrolet 2-Year Scheduled Maintenance¹ coverage is included with the purchase or lease of new 2014 Chevrolet models.

This program is in addition to Chevrolet's standard:

- 5-year/100,000-mile² Powertrain Limited Warranty, and Roadside Assistance and Courtesy Transportation programs (8 years/100,000 miles Courtesy Transportation coverage for the Volt, Tahoe Hybrid, and the Silverado Hybrid vehicles)
- 3-year/36,000-mile² Bumper-to-Bumper Limited Warranty

Together, this coverage provides you with extra peace of mind knowing that your new vehicle is being cared for by the experts at Chevrolet Certified Service who know your vehicle best.

Plus, all elements are fully transferable!



Certified Service

FIND NEW ROADS



WHAT'S INCLUDED?

Chevrolet 2-Year Scheduled Maintenance¹ includes only the following:

- 2-year/24,000-mile Scheduled Maintenance (whichever comes first; up to a total of four service events):
 - > ACDelco dexos¹ Oil and ACDelco Oil Filter Change (excludes Spark EV)
 - > 4-wheel Tire Rotation (excludes dual rear wheel vehicles, all Corvette models and select Camaro models - ZL1 model and 1LE package cars - due to their unidirectional tires; see Owner's Manual for details)
 - > 27-Point Vehicle Inspection (MPVI)

DRIVE IT TO BELIEVE IT

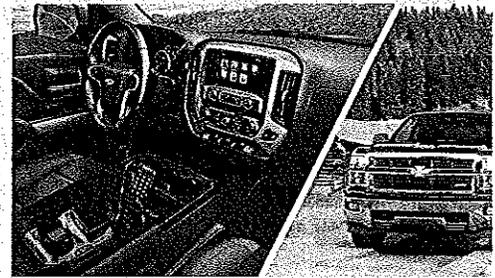
Everyone deserves a vehicle that works as hard as they do. Chevrolet's innovative products help make your life easier at work and at play. Our cars, trucks, SUVs and crossovers include advanced, fuel-efficient³ powertrains, extensive safety features, and beautifully refined interiors designed to keep you comfortable and connected.

Plus, you'll also enjoy added convenience and peace-of-mind thanks to Chevrolet 2-Year Scheduled Maintenance. Included with every new 2014 Chevrolet model!



TRADE-IN. TRADE-UP.

For your convenience, any trade-in you may have can be evaluated while you're on your test drive. If you haven't driven a new Chevy yet, we invite you to discover it for yourself. Give your local dealer a call to schedule a test drive, or simply stop in at your convenience.



We believe you'll be pleasantly surprised by your driving experience and at just how affordable new 2014 Chevrolet models are to buy or lease ... and own.

¹ Chevrolet 2-Year Scheduled Maintenance covers only scheduled oil and oil filter changes and tire rotations, in accordance to your new vehicle's recommended maintenance schedule and Oil Life Monitoring system, for up to two years or 24,000 miles, whichever comes first. You can receive a maximum of four total service events. Does not include air filters. Only ACDelco dexos¹ oil and ACDelco Oil Filters are eligible. This program can not be combined with any other GM service offers, and vehicles are only eligible for service in the U.S. and only at participating Chevrolet dealers.

² Whichever comes first. See dealer for details.

³ EPA fuel economy estimates (city/highway): 2014 Cruze w/2.0L Turbo Diesel 27/46; 2014 Silverado 2500 w/5.3L V8 16/23.



WHY SCHEDULED MAINTENANCE IS IMPORTANT

The included 2-Year Scheduled Maintenance Services are key components to help provide optimal operating performance and safety of your Chevrolet vehicle.

TIRE ROTATION

Properly aligned and inflated tires help you maximize fuel economy and enhance the performance of the safety features such as anti-lock brakes or the StabiliTrak stability enhancement system.

OIL CHANGES

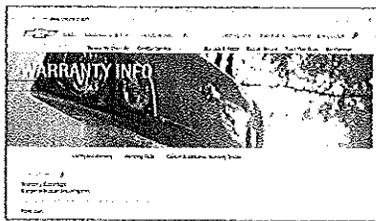
Regular oil changes can help improve the performance and fuel economy of your new vehicle. Your vehicle's Oil Life Monitoring system (OLM) can actually monitor your personal driving habits and your area's climate conditions to let you know precisely when to come in for an oil change. When the OLM light comes on, you come in. It's that simple. It'll help you save money and help reduce oil waste.

27-POINT VEHICLE INSPECTION

The Certified Service Technicians at your Chevrolet dealer will provide a detailed vehicle inspection with your four included oil change services, so you can be sure you get the most service value from each maintenance visit.



 Certified Service



FREQUENTLY ASKED QUESTIONS

1. What is Chevrolet's 2-Year Scheduled Maintenance coverage?

The Chevrolet 2-Year Scheduled Maintenance coverage provides scheduled maintenance services to eligible customers for the first 2 years or 24,000 miles of ownership, whichever comes first.

2. What models are eligible for the program?

All 2014 Chevrolet models.

3. What does Chevrolet's 2-Year Scheduled Maintenance coverage include?

It provides basic scheduled maintenance coverage that may include oil and oil filter changes, 4-wheel tire rotations (excludes dual rear wheel vehicles, all Corvette models and select Camaro models - ZL1 model and 1LE package cars - due to their unidirectional tires; see Owner's Manual for details), and 27-Point Vehicle Inspections in accordance with the Owner's Manual and the Oil Life Monitoring system (OLM). Cruze Diesel and models equipped with a Duramax® engine include an ACDelco Diesel Exhaust Fluid top off. Customers are limited to four service events during the 2-year or 24,000-mile timeframe, whichever comes first. See a participating dealer for other restrictions and complete details.

4. Is the Chevrolet 2-Year Scheduled Maintenance coverage transferable?

Yes. The coverage is transferable while the vehicle is eligible for the services.

5. How often can I get my oil changed?

Oil change frequency will be based on the Oil Life Monitoring system (OLM), taking into account customer convenience at the time of your 7,500-mile tire rotation interval. You are limited to four service events during the 2-year or 24,000-mile timeframe, whichever comes first.

6. Are all customers eligible for this program?

Yes, all retail and lease customers, Fleet purchasers, GM employee purchasers, business purchasers, GM dealership purchasers and GM Supplier purchasers who take delivery of a 2014 Chevrolet vehicle are eligible for this program.

7. What if someone already purchased a 2014 Impala? Does this person qualify?

Yes, all 2014 Impalas will be covered, regardless of delivery date. Chevrolet will notify Impala owners who took delivery prior to the start of this coverage of their new additional benefit.

8. Do GM employees qualify?

Yes, GM employee sales as well as most other discounted sales (i.e., GM supplier, credit union, etc.) qualify for this program.

9. Do retail purchases qualify for this program?

Chevrolet's 2-Year Scheduled Maintenance coverage is included on both retail purchase and lease vehicles.

10. Do leases and purchases through a business name qualify for this program?

Business/Organization delivery types are eligible for this program. See dealer for details.

11. Do Fleet sales qualify for the program?

All Fleet delivery types are eligible for this program. See dealer for details.

12. Who should I call with any questions?

You may call Chevrolet Customer Assistance at 1-800-222-1020.

13. Is there a consumer Web site that has all the program details on this promotion?

<http://www.chevrolet.com/owners/warranty.html>