

MISSOURI DEPARTMENT OF TRANSPORTATION  
ATTACHMENT G  
REST AREA/WELCOME CENTER AND TRUCK PARKING FACILITY PERFORMANCE MEASURES

| ASSET/ITEM-<br>RESTROOMS                     | OUTCOME                  | PERFORMANCE MEASURES  |
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| Toilets and urinals                          | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All toilets shall be clean and functional at all times. All toilet seats shall be attached and secured to the fixture.</li> <li><input type="checkbox"/> Any chipped, cracked, leaking, inoperable or otherwise damaged toilets or toilet seats, flush valve, sensor or any toilet component shall be repaired or replaced, within 24 hours of notification or discovery of failure.</li> <li><input type="checkbox"/> All urinals shall be clean and functional at all times. At no time shall urinals be allowed to disperse water in such a manner that it spills onto the floor. Any urinal, cartridge, flush valve or sensor that is chipped, cracked or otherwise damaged shall be replaced within 24 hours.</li> </ul> |
| Vault Toilets                                | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All toilets shall be clean and functional at all times. All toilet seats shall be attached and secured to the fixture.</li> <li><input type="checkbox"/> Toilet paper shall be in place at all times.</li> <li><input type="checkbox"/> Vaults shall be emptied and the contents properly disposed on a regular basis so as to keep the vault toilet functional.</li> </ul>   |
| Sinks, counters, mirrors and chrome fixtures | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All sinks, faucets, mirrors and countertops shall be clean and functional.</li> <li><input type="checkbox"/> Any non-working sink, faucet, sensor, mirror or countertop shall be repaired or replaced within 24 hours of notification or discovery.</li> </ul>  |
| Restroom Odor Control                        | Odor free                | <ul style="list-style-type: none"> <li><input type="checkbox"/> There shall be no objectionable odor and all air fresheners shall be functional at all times.</li> <li><input type="checkbox"/> Defective or depleted air fresheners shall be replaced within 24 hours.</li> </ul>  |
| Stall partitions                             | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All partitions shall be secure and all partition doors shall open and close properly and shall have the ability to be latched when closed. Any partition with any damage shall be repaired or replaced as applicable.</li> </ul>  |
| Drinking fountains                           | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All water drinking fountains shall be free of defect, functional and clean.</li> <li><input type="checkbox"/> All defective water fountains shall be repaired or replaced within 7 days of discovery or notification.</li> </ul>  |
| Floors and entryways                         | Clean and good condition | <ul style="list-style-type: none"> <li><input type="checkbox"/> All floors shall be clean and in good condition</li> <li><input type="checkbox"/> Floors shall be maintained at all times to prevent slippage between cleanings.</li> <li><input type="checkbox"/> The Contractor shall provide notification and caution signs to the public denoting that the rest area floors may be "Wet or Slippery" during and after cleaning.</li> <li><input type="checkbox"/> Any defective or damaged flooring shall be repaired or replaced as necessary.</li> </ul>  |
| Toilet paper dispensers                      | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All dispensers shall be clean, free of graffiti and functional at all times.</li> <li><input type="checkbox"/> Toilet paper shall be in place in all stalls at all times.</li> </ul>  |
| Hand dryers, paper towels and hand soap      | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All hand dryers and paper towel dispensers shall be functional.</li> <li><input type="checkbox"/> Any defective or broken hand dryer or dispenser shall be repaired or replaced within 24 hours of discovery or notification.</li> <li><input type="checkbox"/> Soap dispensers shall not be allowed to run out of soap.</li> </ul>   |
| Trash containers                             | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> Each restroom shall have a sufficient number of trash containers so as to accommodate the volume of visitors without creating an obstruction.</li> <li><input type="checkbox"/> At no time shall trash containers be permitted to overflow.</li> <li><input type="checkbox"/> Trash containers shall be kept clean and odor free.</li> </ul>  |

| Ceilings, vents, light fixtures and screens | Clean and good condition  | <input type="checkbox"/> Ceilings shall be clean and in good condition.<br><input type="checkbox"/> All interior lights shall be functional.<br><input type="checkbox"/> All lighting shall be clean and free of any debris, bugs, dirt or grime.<br><input type="checkbox"/> All broken and non-functioning lights shall be replaced within 24 hours.<br><input type="checkbox"/> All emergency lighting shall be tested and functional at all times.<br><input type="checkbox"/> Vents shall be clean and functional.<br><input type="checkbox"/> Screens shall be clean and functional.<br><input type="checkbox"/> Screens shall be free of all rips, tears and holes. Any damaged screen shall be replaced as necessary. |
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| <b>ASSET/ITEM-BUILDING</b>                  | <b>OUTCOME</b>  | <b>PERFORMANCE MEASURES</b>   |
| Doors and windows                           | Functional and in good repair                                   | <input type="checkbox"/> All doors and windows shall be fully functional, able to open freely and easily, shall close tightly and securely and when closed shall remain flush to the frame.<br><input type="checkbox"/> All doors and windows shall be painted as necessary to maintain a uniform and consistent color, shade and cleanliness without broken glass, rust, chipped or peeling paint or hazard.<br><input type="checkbox"/> All doors and windows shall be without defect and any repairs made within seven (7) days of notification or discovery.<br><input type="checkbox"/> All windows shall be clean and streak free.  |
| Plumbing                                    | Inspected, functioning and compliant with current Building Code | <input type="checkbox"/> The plumbing system, to include all water and sewer lines owned and maintained by MoDOT outside and within buildings, shall be functional with no leaks at all times.<br><input type="checkbox"/> Water heaters shall be at a safe water temperature and functioning at all times.<br><input type="checkbox"/> Any leaks shall be eliminated immediately upon discovery in preparation for repair/replacement.<br><input type="checkbox"/> Repairs shall be made within 24 hours after leaks are detected.   |
| Exterior walls                              | Clean and good condition  | <input type="checkbox"/> All exterior walls shall be clean and in good condition.<br><input type="checkbox"/> All walls shall be free from graffiti.<br><input type="checkbox"/> Any graffiti shall be removed within 24 hours after discovery. Offensive or obscene graffiti shall be covered immediately upon discovery.  |
| Interior walls                              | Clean and good condition  | <input type="checkbox"/> All walls shall be clean and in good condition<br><input type="checkbox"/> All walls shall be painted as necessary to maintain a uniform and consistent color, shade and cleanliness.<br><input type="checkbox"/> All walls shall be free from graffiti.<br><input type="checkbox"/> Any graffiti shall be removed within 24 hours after discovery. Offensive or obscene graffiti shall be covered immediately upon discovery.   |
| Gutters, downspouts and roof                | Clear and good condition  | <input type="checkbox"/> All roofs, roof drains, roof appurtenances, and gutters shall be clear of debris and functional as designed at all times.<br><input type="checkbox"/> Any leaks or defects shall be reported immediately and repairs made within 48 hours. Leaks shall be temporarily covered immediately.   |
| Lights                                      | Clean and good condition  | <input type="checkbox"/> All lights shall be functional.<br><input type="checkbox"/> All lighting shall be clean and free of any debris, bugs, dirt or grime.<br><input type="checkbox"/> All broken and non-functioning lights shall be replaced within 24 hours.<br><input type="checkbox"/> All emergency lighting shall be tested and functional at all times.  |
| Emergency generator                         | Inspected and functional  | <input type="checkbox"/> The emergency generator shall be well maintained, regularly inspected and tested in accordance with the generators Operation and Maintenance Manual.<br><input type="checkbox"/> The emergency generator shall contain adequate fuel at all times to function as designed in case of an emergency power outage for an extended period of time.   |
| Electrical system                           | Inspected, functioning and compliant with current Building Code | <input type="checkbox"/> The electrical system including the main power panel, distribution lines, individual switches and photocells, all fixtures and outlets shall be fully functional and safe at all times.  |
| Heating, ventilation and cooling system     | Inspected, functioning and compliant with                       | <input type="checkbox"/> The HVAC systems shall be functional at all times and maintained and operated in strict accordance with the equipment specific system's Operations and Maintenance Manuals.  |

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|                                   | current Operation and Maintenance Manuals | <input type="checkbox"/> All filters shall be specific to each system design requirement and shall be replaced as specified in system's Operations and Maintenance Manuals.<br><input type="checkbox"/> Supply and return vents shall be kept clean of dust and grime at all times.   |
| Janitorial closet                 | Clean and good condition                  | <input type="checkbox"/> Closet and storage area shall be kept clean at all times.<br><input type="checkbox"/> Tools shall be stored in an orderly fashion.<br><input type="checkbox"/> Supplies shall be stored in an orderly fashion.   |
| Signs                             | Clean and good condition                  | <input type="checkbox"/> All signs shall be clean and legible at all times.<br><input type="checkbox"/> All signs shall be free of graffiti at all times.<br><input type="checkbox"/> Any graffiti shall be removed within 48 hours after discovery. If graffiti cannot be removed, then sign shall be replaced. Offensive or obscene graffiti shall be covered immediately upon discovery.   |
| <b>ASSET/ITEM-GROUNDS</b>         | <b>OUTCOME</b>                            | <b>PERFORMANCE MEASURES</b>   |
| Picnic tables, slabs and shelters | Clean and good condition                  | <input type="checkbox"/> All picnic tables and shelters shall be clean, well maintained, and free of any defect. Any defective picnic table shall be repaired or replaced within 14 days. Any defective shelter shall be repaired within 14 days. Any shelter needing replacement shall be completed within 45 days.  |
| Litter and vegetative debris      | Site free of litter and vegetative debris | <input type="checkbox"/> Site free of any visible litter, all litter properly disposed.<br><input type="checkbox"/> Vegetative debris shall be removed immediately upon notification or discovery.<br><input type="checkbox"/> Rest Area grounds shall be patrolled regularly and frequently during the day. Truck parking grounds shall be patrolled once per day.<br><input type="checkbox"/> Pet waste shall be cleared immediately upon discovery.  |
| Trash and recycle containers      | Available, functional, safe and secure    | <input type="checkbox"/> Provide a sufficient number of trash containers and recycle bins so as to accommodate the volume of visitors without creating obstructions.<br><input type="checkbox"/> At no time shall trash containers or recycle bins be permitted to overflow.<br><input type="checkbox"/> Trash containers and recycle bins shall be kept clean and odor free.<br><input type="checkbox"/> Broken, damaged or non-functional trash containers or recycle bins will be repaired or replaced within 14 days.   |
| Informational boards              | Neat, clean and up to date                | <input type="checkbox"/> Informational boards shall be kept clean, neat and orderly in appearance.<br><input type="checkbox"/> Time and/or date related information shall be kept up to date or removed when no longer needed.<br><input type="checkbox"/> Current Missouri state maps shall be posted on these boards. Maps shall be replaced when faded or outdated.<br><input type="checkbox"/> Seasonal material shall only be displayed prior to or during the appropriate season.<br><input type="checkbox"/> Only traveler related material is to be posted. |
| Sidewalks                         | Structurally sound                        | <input type="checkbox"/> The sidewalks shall be clean, safe and functional with no obstructions.<br><input type="checkbox"/> No separation in walking surface of 1/4 inch or greater. No unsealed cracks greater than 1/2 inch.<br><input type="checkbox"/> The contractor shall immediately make safe any deficiency that may endanger the public.<br><input type="checkbox"/> Repairs to sidewalks shall meet current Americans with Disabilities Act (ADA) design standards.   |
| Fences                            | Secure and Unbroken                       | <input type="checkbox"/> All fencing along or within the rest area right of way, including fencing around lagoons, shall be functional and secure.<br><input type="checkbox"/> Gates shall be kept closed and locked at all times except when entering or leaving the rest area.<br><input type="checkbox"/> All fencing repairs shall be made within 15 days of notification or discovery.   |
| Vending area                      | Secure, clean and good condition          | <input type="checkbox"/> Vending structure shall be clean, well maintained and free of any defect.<br><input type="checkbox"/> Any graffiti shall be removed. Offensive or obscene graffiti shall be covered immediately upon discovery.<br><input type="checkbox"/> Any deficiencies in vending structure shall be made within 15 days of notification or discovery.   |
| Trees and shrubs                  | Attractive, pruned                        | <input type="checkbox"/> Overall appearance is neat and well-maintained. Ornamentals and shrubs pruned for optimal survival.<br><input type="checkbox"/> Trees shall be pruned in accordance with accepted standards.<br><input type="checkbox"/> Hazardous or dead trees shall be removed entirely, stump holes filled, area seeded and  |

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|  |  | mulched.   |
| Turf management                                  | Attractive, mowed, no bare ground  | <input type="checkbox"/> All pedestrian grassed areas shall be attractive, prevent erosion, managed to survive, uniform in height (maintained between 2.5" to 5").<br><input type="checkbox"/> No bare ground areas greater than 5 square feet.<br><input type="checkbox"/> No invasive or noxious weeds present.<br><input type="checkbox"/> Native grass areas shall be mowed once per year.   |
| Landscaping                                      | Attractive, decorative, weed free  | <input type="checkbox"/> All flower beds and landscaping areas shall be kept free of invasive or noxious weeds.<br><input type="checkbox"/> Mulch as required to prevent weed growth.  |
| Irrigation system                                | Functional and in good repair  | <input type="checkbox"/> Irrigation systems, where present, shall be maintained in good condition.<br><input type="checkbox"/> Any leaks shall be eliminated immediately in preparation for repair/replacement.<br><input type="checkbox"/> Repair or replacement of defective irrigation system shall be completed within 15 days of discovery or notification.   |
| Pet comfort areas                                | Clean and good condition   | <input type="checkbox"/> All pet comfort area signs shall be clean and legible at all times.   |
| Snow removal (seasonal)                          | Removal of frozen precipitation  | <input type="checkbox"/> Snow and ice shall be removed from all sidewalks, walkways, and pedestrian access points to the rest area buildings within four (4) hours after the end of the storm.<br><input type="checkbox"/> Snow and ice shall be plowed from all driving surfaces and open parking areas within the rest area boundaries within four (4) hours after the end of the storm. Roadways and parking areas may be treated with appropriate snow removal chemicals as necessary. The use of magnesium chloride, or any product containing magnesium chloride, is not allowed. MoDOT will remove snow and ice from the entrance and exit ramps of the rest areas.<br><input type="checkbox"/> Snow and ice shall be removed from any areas requiring access as part of the operation of the rest area, specifically, but not limited to, dumpsters, water or utility buildings, wastewater treatment buildings or facilities. |
| <b>ASSET/ITEM-SITE SUPERVISOR AND ATTENDANTS</b> | <b>OUTCOME</b>   | <b>PERFORMANCE MEASURES</b>  |
| Supervisor                                       | Rest area/welcome center in good condition, appropriate documentation in place             | <input type="checkbox"/> Supervisor is properly attired.<br><input type="checkbox"/> Documentation of daily activities, proof of personnel attendance and daily inspections demonstrating compliance with all contract performance measures shall be maintained onsite at all times.<br><input type="checkbox"/> Supervisor maintains a daily presence onsite.   |
| Attendants                                       | Rest area/welcome center in good condition, grounds and facilities clean and well supplied | <input type="checkbox"/> All attendants are properly attired.<br><input type="checkbox"/> Exclusive of the site supervisor, a minimum of one male and one female attendant shall be onsite at all times between the hours of 8 a.m. and 5 p.m. daily.<br><input type="checkbox"/> Supplies and equipment properly stored when not in use.  |
| MSDS sheets, emergency numbers, daily logs       | Documents in place and up to date, available upon request                                  | <input type="checkbox"/> Material Safety Data Sheets shall be posted for all necessary products and kept up to date.<br><input type="checkbox"/> Emergency numbers shall be posted.<br><input type="checkbox"/> Daily logs are to be maintained documenting work performed, items inspected and proof of personnel attendance.   |
| <b>ASSET/ITEM-DRIVEWAYS AND PARKING AREAS</b>    | <b>OUTCOME</b>   | <b>PERFORMANCE MEASURES</b>  |
| Pavements  | Functional and in good repair  | <input type="checkbox"/> All paved and gravel roadways and parking areas shall be maintained as constructed.<br><input type="checkbox"/> Pavements will have no more than two unrepaired potholes greater than 1.0 inch in depth and 72 square inches in area.<br><input type="checkbox"/> 90% of pavement shall be free of unsealed cracks greater than ¼ inch in width.<br><input type="checkbox"/> No areas of alligator/map cracking greater than 75 square feet.  |

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|  |   | <input type="checkbox"/> Gravel parking areas shall be kept free of depressions and bumps.<br><input type="checkbox"/> Potholes shall be filled within 5 days of discovery or notification.   |
| Lighting   | Clean and functional                                | <input type="checkbox"/> All lighting fixtures within the rest area shall be operational and working.<br><input type="checkbox"/> Any lighting fixtures not working shall be repaired within 5 days of discovery or notification.   |
| Signs/Delineators  | Clean and functional                                | <input type="checkbox"/> All signs within the rest area right-of-way shall be functional and conform to MoDOT and MUTCD requirements.<br><input type="checkbox"/> All signs shall be clean and visible.<br><input type="checkbox"/> All sign posts shall be plumb vertically.<br><input type="checkbox"/> Any defective sign, sign post or delineator shall be repaired or replaced. If replacement is needed, it shall be replaced within 21 days. If repairs are possible, repairs shall be made within 48 hours. |
| Striping/Symbols   | Visible, functional and in good condition           | <input type="checkbox"/> All striping shall be intact and all parking and travel areas shall be clearly marked.<br><input type="checkbox"/> All curbed areas shall be striped or painted as appropriate.<br><input type="checkbox"/> All special pavement marking such as handicapped parking symbols shall be clearly marked.<br><input type="checkbox"/> Any striping or pavement marking covered up or damaged shall be replaced within 30 days, or as weather permits.  |
| Drainage   | Open and functional drainage system, free of debris | <input type="checkbox"/> All drainage structures and ditches are functional as designed, free of debris and draining properly.<br><input type="checkbox"/> No soil erosion in ditches or around drainage structures.<br><input type="checkbox"/> All areas exhibiting soil erosion shall be stabilized within 7 days of notification or discovery.<br><input type="checkbox"/> All deficiencies in drainage structures shall be repaired within 30 days from discovery or notification, or as approved by MoDOT.    |
| Litter   | Site free of litter                                 | <input type="checkbox"/> Site free of any visible litter, all litter properly disposed.<br><input type="checkbox"/> Grounds shall be patrolled regularly and frequently during the day.   |
| Shoulders  | Functional and in good repair                       | <input type="checkbox"/> All aggregate shoulders shall be maintained as constructed, free of vegetation.<br><input type="checkbox"/> All paved shoulders shall be maintained free of potholes greater than 1.0 inch in depth and 72 square inches in area.<br><input type="checkbox"/> All paved shoulders shall have no unsealed cracks greater than ¼ inch in width.<br><input type="checkbox"/> Potholes shall be filled within 5 days of discovery or notification.   |
| Curbs  | Functional and in good repair                       | <input type="checkbox"/> All curbs are in place, without defect, and intact.<br><input type="checkbox"/> Any damage to curbs shall be repaired within 7 days.   |
| <b>ASSET/ITEM-<br/>WATER, WASTE<br/>WATER, WASTE<br/>TREATMENT<br/>SYSTEMS</b> | <b>OUTCOME</b>                                      | <b>PERFORMANCE MEASURES</b>   |
| Water Supply Lines   | Operating and functioning as intended               | <input type="checkbox"/> All water supply lines shall be operational and functioning as intended.<br><input type="checkbox"/> Any leaks shall be eliminated immediately in preparation for repair/replacement.<br><input type="checkbox"/> Repair or replacement of defective water supply lines shall be completed within 24 hours after discovery or notification.  |
| Waste Water Lines  | Operating and functioning as intended               | <input type="checkbox"/> All waste water lines shall be operational and functioning as intended.<br><input type="checkbox"/> Any leaks shall be eliminated immediately in preparation for repair/replacement.<br><input type="checkbox"/> Repair or replacement of defective waste water lines shall be completed within 24 hours after discovery or notification.  |
| Waste Treatment Systems  | Operating and functioning as intended               | <input type="checkbox"/> All waste treatment systems shall be operational and functioning as intended.<br><input type="checkbox"/> Each system shall be 100% compliant with operating permits, Operation and Maintenance requirements, and state regulatory agency directives, orders and policies at all times.  |
| Lagoons  | Operating and functioning as intended               | <input type="checkbox"/> Lagoons shall be 100% compliant with NPDES operating permit.<br><input type="checkbox"/> The Contractor shall obtain outfall samples of all lagoon systems and have them laboratory tested for compliance with operating permit.   |

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| Lagoon and Waste Treatment System areas            | Clean and good condition | <ul style="list-style-type: none"> <li><input type="checkbox"/> Lagoon and waste treatment system areas shall be mowed in accordance with NPDES operating permit.</li> <li><input type="checkbox"/> Animal dens shall be removed to prevent erosion of lagoon banks within 7 days of discovery or notification.</li> </ul>  |
| Lagoon and Waste Treatment System fences and signs | Clean and functional     | <ul style="list-style-type: none"> <li><input type="checkbox"/> All fencing and signs shall be clean and free of brush and graffiti.</li> <li><input type="checkbox"/> All fencing around lagoons and waste treatment system shall be functional and secure.</li> <li><input type="checkbox"/> All fencing repairs shall be made within 15 days of discovery or notification.</li> <li><input type="checkbox"/> Lagoon signs shall be placed and maintained on each side of fenced area.</li> <li><input type="checkbox"/> Gates shall be kept closed and locked at all times except when entering or leaving the lagoon or waste treatment system area.</li> </ul> |